



## PARENT FEEDBACK SURVEY

SHORT VERSION

We want to be sure that we are giving you the service you want.  
Please fill in the attached survey and tell us what you think.

**Produced in partnership  
with local parents**

# PARENT FEEDBACK SURVEY

## PARENT FEEDBACK SURVEY - short version

**1 How easy was it to get in touch with us?** Please tick

0 1 2 3 4

Not at all

Very



**2 How helpful was the information, advice and support we gave you?**

0 1 2 3 4

Not at all

Very



**3 How impartial/objective do you think we were?** (Did we tell you what to think? Give our opinion to you? Or did we give you information and your options?)

0 1 2 3 4

Not at all

Very



**4 What difference do you think our information, advice or support has made for you and your child?**

0 1 2 3 4

Not at all

Very



**5 Overall how satisfied are you with the service we gave?**

0 1 2 3 4

Not at all

Very



**6 How likely is it that you would recommend the service to others?**

0 1 2 3 4

Not at all

Very



**7 If you are happy to discuss your comments about our service may we contact you?**

Yes

No

If yes, please provide your contact details

Name: .....

Telephone: .....

Email: .....

Thank you for your feedback!



# PARENT FEEDBACK SURVEY



## ■ How to contact us:

Helpline number: **020 8871 8065** (24 hour answer machine)

Email: [wiass@wandsworth.gov.uk](mailto:wiass@wandsworth.gov.uk)

Web: [wiass.org.uk](http://wiass.org.uk)

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